

Terms of Service of AUGSCAPE STUDIOS LIMITED (trading as webGB)

Welcome to webGB! We are a UK-based private limited company, a distinct trading name of AUGSCAPE STUDIOS LIMITED, offering web development-related products on a subscription basis. The terms below govern only the services provided under the webGB brand and do not apply to any other brands or services operated by AUGSCAPE STUDIOS LIMITED. By using our services, you agree to these terms. Please read them carefully.

1	Company Information
2	Acceptance of Terms
3	Service Description
4	Subscription Terms
5	User Responsibilities
6	Intellectual Property
7	Limitation of Liability
8	Governing Law
9	Changes to Terms
10	Third-Party Services
11	Termination of Services
12	Contact Information

1. Company Information:

Company Name: AUGSCAPE STUDIOS LIMITED

Trading Name: webGB

Company Type: UK Private Limited Company

Head Office Address: Floor 1, Blake House, Blake Street, York, YO1 8QG

Registered Office Address: Hedley Court, Boothferry Road, Goole, East Yorkshire, DN14 6AA

Telephone Number: +44 (0) 1138151908

2. Acceptance of Terms:

By accessing or using our services, you confirm your agreement to be bound by these terms. If you do not agree to these terms, do not use our services.

3. Service Description:

webGB offers a range of web-development products available on a subscription basis, designed to help you manage and enhance your online presence.

4. Subscription Terms:

Fees: Subscriptions require recurring fees that may change with prior notice.

Cancellation: You may cancel your subscription at any time. However, fees already paid will not be refunded except as provided in our refund policy.

Renewal: Subscriptions automatically renew unless cancelled before the renewal date.

5. User Responsibilities:

You are responsible for all activities that occur under your account. You agree to ensure that your use of our services complies with all applicable laws and regulations.

6. Intellectual Property:

All content provided on our platforms, including trademarks, logos, and service marks, are the property of webGB or used with permission by third-party owners. No content may be copied, reproduced, or reused without prior permission.

7. Limitation of Liability:

webGB will not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of our services.

8. Governing Law:

These terms are governed by the laws of the United Kingdom. Any disputes related to these terms shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

9. Changes to Terms:

We reserve the right to modify these terms at any time. Your continued use of our services after any such changes constitutes your acceptance of the new terms.

10. Third-Party Services:

webGB relies on various third-party suppliers and partners to provide essential components of our service, including but not limited to search engines, advertising partners, domain registrars, hosting providers, and email services. While we choose our third-party suppliers carefully and aim to provide seamless service to our clients, webGB is not responsible for any failures, disruptions, or unavailability of services provided by these third parties.

a. Limitations of Liability:

We do not accept liability for any loss or damage that may arise from the unavailability, failure, or interruption of any third-party services, whether temporary or permanent. Our responsibility is limited to using reasonable care in selecting these third-party suppliers and managing our interactions with them.

b. Service Disruptions:

In the event of a disruption caused by third-party services, we will endeavour to restore our services to full functionality as soon as possible, but we do not guarantee any specific timeframe for such restoration. We will communicate any known issues affecting the services provided to our users and suggest possible workarounds if available.

c. User Recourse:

Users affected by third-party service disruptions should contact the relevant service provider for direct support, as stipulated by those third parties' terms of service. webGB will provide reasonable assistance to help users engage with third-party service providers to resolve such issues.

d. Modifications to Third-Party Services:

Changes to or discontinuation of third-party services may require adjustments to our services. We reserve the right to modify or discontinue our services, either temporarily or permanently, with or without notice to users, as a result of changes in the third-party services upon which we rely.

11. Termination of Services:

At webGB, we strive to provide flexible service options, including the ability for customers to terminate their subscriptions. Below are the guidelines for cancelling your subscription with us:

a. Notification Requirements:

To cancel a subscription, customers must notify us no less than 30 days before the subscription end date. This allows both the customer and webGB to manage the transition smoothly.

Notifications for subscription cancellation can be made in the following ways:

By Telephone: +44 (0) 1138151908

By Email: support@webgb.co.uk

In Writing: Please send written cancellation requests to our head office at Floor 1, Blake House, Blake Street, York, YO1 8QG.

b. Cancellation Charges:

Subscriptions cancelled within 30 days of the end date or after the subscription has already renewed will incur a cancellation fee. This fee is 50% of the total subscription cost.

The charge compensates for the short-notice cancellation, as it impacts our ability to reallocate resources that were committed to providing the scheduled service.

c. Processing of Cancellations:

Upon receiving your cancellation request, we will process it and confirm the termination date and any applicable cancellation charges via the contact method you used to cancel.

It is your responsibility to ensure that the cancellation has been acknowledged; otherwise, the subscription may not be considered cancelled.

d. Refunds:

Refunds will not be provided for subscriptions which have already started. This policy applies even if a subscription is cancelled mid-term.

Any incurred cancellation charges will be handled as stated under section b.

e. Modifications to Subscription:

If you wish to modify your subscription rather than cancel it, please contact us using the methods listed above. We will do our best to accommodate your needs and offer suitable alternatives.

10. Contact Information:

If you have any questions about these terms, please contact us at:

Address: Floor 1, Blake House, Blake Street, York, YO1 8QG

Email: info@augscape.com

Thank you for choosing webGB!